

IMPORTANT SAFETY NOTICE

<Date>

Gillig Campaign ID Number: 14V-358

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in certain 2007-2014 Gillig Low Floor buses built with engine oil sampling hoses in the engine compartment.

What The Issue Is:

Gillig determined that the engine oil sampling hoses installed on our buses as an option could be routed too close to a high heat source. These hoses may deteriorate and leak oil. Engine oil in the presence of hot engine exhaust components may increase the risk of a fire.

**What We Are Asking
You To Do:**

- 1. We will provide a list of specific buses which are included in the affected population. We would like to you to inspect the buses, determine if the hoses are routed at least seven inches from the turbocharger and/or exhaust manifold. If the engine oil sampling hose is not being utilized, please remove the hose and cap the fitting. If the hose is being utilized, you can order a replacement hose from Gillig.***
- 2. Return the list of completed buses.***
- 3. File a warranty claim for the labor.***
- 4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.***

For more information contact Gillig Service at 1-800-735-1500.

Gillig Campaign ID Number: 14V-358

<Date>

Page 2

What Gillig Will Do

For You:

- 1. If you want to continue using the oil sampling hose option, Gillig will send replacement hoses which are stainless steel coated Teflon, which are more resistant to heat.**
- 2. Gillig will reimburse you for the time to remove or replace the engine oil sampling hose.**

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 3 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC

**Robert L. Birdwell
Executive Director, Quality & Service**

**RLB:rlb
Encl.**

CC: Mr. Greg Vismara, V.P., Engineering, Gillig